

Information Resources & Technology



April 2018 Newsletter

Latest News

McAfee Upgrade

Information Resources & Technology continued to install McAfee Endpoint Security on Rowan University-owned computers in April. We are rolling out this new software to the University in phases.

We also started to provide students and employees a version of McAfee for use on their personal computers.



McAfee for Rowan-Owned Computers

We are on track to finish the installation of McAfee on Rowan-owned computers by mid-June.

For our complete upgrade schedule, visit go.rowan.edu/mcafee.

McAfee for Personal Use

If you have Rowan-provided Symantec installed on your personal computer, it's time to upgrade to McAfee.

Visit go.rowan.edu/personalmcafee to download and install McAfee.

Tip of the Month

Spruce Up Your Digital Life This Spring



The executive director of the National Cyber Security Alliance sums up the benefits of doing a digital spring cleaning this way: “[it] will help keep your valuable information more secure and assist in protecting you against identity theft, which continues to be a top online safety concern.”

So, in addition to scrubbing the kitchen floor and washing the windows, use this digital declutter checklist to tidy up your online life.

- **Keep a Clean Machine:** Update software on all web-connected devices and clean up your mobile life by deleting unused apps and reviewing app permissions.
- **Make Sure You're Secure:** Enhance the security of your online accounts by using strong authentication tools.
- **Digital File Purge and Protection:** Clean out old email, empty deleted folders, delete or archive older files and outdated financial statements and password protect back-up drives.
- **Clean Up Your Online Reputation:** Review privacy and security settings on websites you visit and update your “online self” by deleting old photos and reviewing personal information.

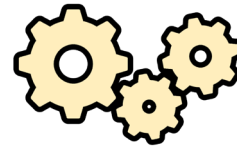
Is Your Browser Out-of-Date? Update It!

Whether you are using Google Chrome, Internet Explorer, Safari or Firefox, updating your web browser should be part of your digital routine. Why? There are four main reasons: security, compatibility, experience and speed.



Security

Updated browsers provide better protection against viruses, scams and other threats.



Compatibility

You can visit websites using the latest technology with an updated browser.



Experience

Customize your web browsing experience with new features and extensions.



Speed

Want to access online resources faster? Get improved speed with an updated browser.

Need help determining whether you have the latest version of your preferred browser installed on your computer? Visit go.rowan.edu/browsers for more information.

Lookout for Duo!

We are implementing the Duo two-factor authentication platform to provide Rowan University students and employees with the ability to add a second layer of security to their Rowan Network accounts.

Once you have enrolled in Duo, you will need to verify your identity with more than just your password. You can do that by using a mobile app, receiving a text message or phone call, or providing a passcode from a hardware token.

We will be rolling out Duo more widely in the coming months. Please be on the lookout for more information about this important service, or visit go.rowan.edu/duo for more information.

New Teaching With Technology Series

The Rowan Faculty Center and our Training & Instructional Support team are pleased to announce the launch of a new Teaching with Technology series. As part of this series, we will offer monthly sessions for faculty about using technology to enhance teaching and learning.

The first session of this series — Spring Cleanup and Planning for a New Academic Year — will be held on May 22. The session includes in a panel discussion with Rowan faculty about how they use the interactive tools in Blackboard, followed by hands-on workshops. Lunch will be included, and there is no cost to Rowan employees.

Faculty members may register now for the May 22 session of the Teaching with Technology series. Visit atweek.rowan.edu to sign up.

Seating is limited so register soon!

IRT Policy Spotlight

IT Acquisition Policy

Are you aware of the University's IT Acquisition Policy?

That policy mandates that most hardware and software purchases and renewals receive approval from IRT to ensure compatibility with existing technology and compliance with the University's security requirements and regulations.

ITAP approval is required for all new IT acquisitions and renewals including software, hardware, IT consulting and IT services by academic, administrative, clinical and research departments, as well equipment that comes with specialized software.

Also remember that the department or college acquiring an IT resource is responsible for paying the costs associated with purchasing, installing and maintaining that resource.

To review the entire IT Acquisition Policy and other IRT policies, visit go.rowan.edu/irtpolicies.

Security Threats



In March, we detected and blocked 82 virus attacks and 91,500 emails with malicious URLs sent to our network.

Universities are prime targets for cyberattacks due to the amount of personal data and sensitive research material stored on their networks.

Please immediately contact the Technology Support Center if you think you have clicked on a malicious link or attachment in an email. Acting quickly will minimize the risk to the University.

Request Support Help

Visit our support portal to request help and search our knowledge base for answers to common questions.

Double-click on the support icon shown below from a Rowan-managed computer, or go to support.rowan.edu.



You may also call, email or visit us in Memorial Hall for help.

Phone: 856-256-4400

Email: support@rowan.edu

Walk-In Help Available in Glassboro:

Monday - Friday: 9 a.m. to 5 p.m.

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