

## OBJECTIVES

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- Download Jabber to your Android
- Log in to Jabber
- Configure Jabber
- Start using Jabber to chat with colleagues

## CONTACT IRT

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856-256-4400



[support.rowan.edu](http://support.rowan.edu)

For more information:

[go.rowan.edu/jabber](http://go.rowan.edu/jabber)



## CISCO JABBER

*Install Jabber on  
Android*

.....  
Quickly chat with Rowan colleagues

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[go.rowan.edu/jabber](http://go.rowan.edu/jabber)

# DOWNLOAD JABBER

For best results and access to the latest features, your mobile device should be running the latest Android operating system. Your phone number (or department's main number) must be entered in Banner.

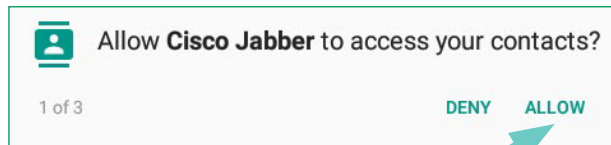
To update your phone number go to Self-Service Banner, select the Personal Information tab and Change Directory Profile.

## Installation

- Go to the Play Store and search for Cisco Jabber. Select Install.



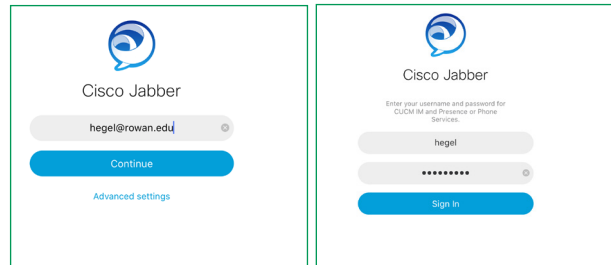
- Select OK to create a shortcut to your home screen (optional).
- Read the notices and license terms and choose Accept.
- Swipe to the left and select Get Started.
- Select Allow for permissions to allow Jabber to access the features listed (contacts, audio, photos, media and files on your device).



# GETTING STARTED

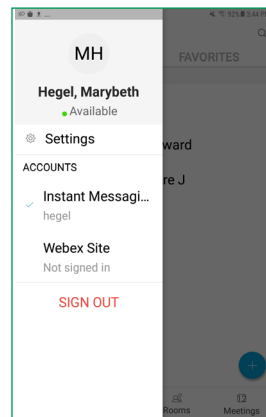
## Log In

- For the first time, log in with your Rowan email address. Select Continue.
- The screen will refresh and the email address will change to your Rowan username.
- Enter your Rowan network password.
- Select Sign In.



## Navigation

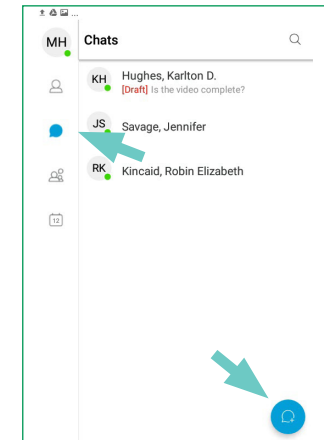
- Select the button at the top left side of the page to view account information and sign out.



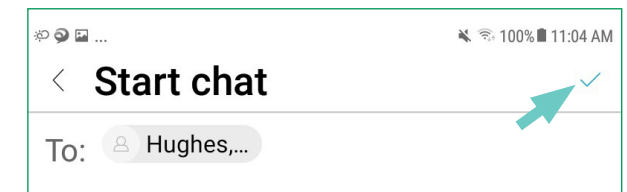
# USING JABBER

## Chat

- Select the blue icon to open the chat window.



- Search and then select a contact. Select the check mark.



- Type your message and select the little arrow to send it.

