



## OBJECTIVES

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- Download Jabber to your iPhone or iPad
- Log in to Jabber
- Configure Jabber
- Start using Jabber to chat with colleagues

## CONTACT IRT

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856-256-4400



[support.rowan.edu](http://support.rowan.edu)

For more information:

[go.rowan.edu/jabber](http://go.rowan.edu/jabber)

## CISCO JABBER

*Install Jabber on iOS  
(iPhone & iPad)*

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Quickly chat with Rowan colleagues

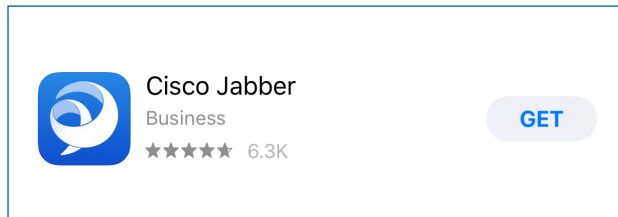
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[go.rowan.edu/jabber](http://go.rowan.edu/jabber)

# DOWNLOAD JABBER

For best results and access to the latest features, your mobile device should be running the latest iOS version. Your phone number (or department's main number) must be entered in Banner.

To update your phone number go to Self-Service Banner, select the Personal Information tab and Change Directory Profile.



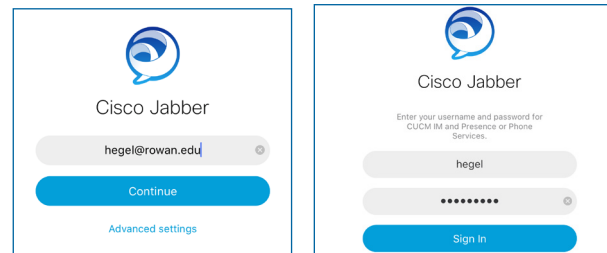
## Installation

- Go to the App Store and search for Cisco Jabber. Select Get and install the application.
- Sign in to the iTunes Store if prompted, and select OK.
- When app is finished downloading, select Open.
- Jabber would like to access Contacts - OK
- Use Jabber with Siri - your preference.
- Read the notices and license terms and tap Accept.

# GETTING STARTED

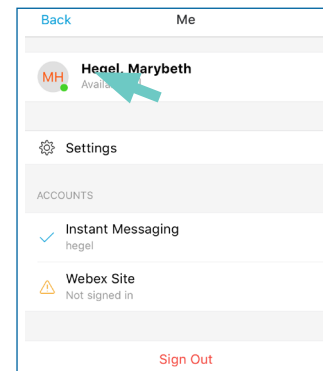
## Log In

- Swipe to the left and select Get Started Now.
- Allow Jabber to access your microphone.
- For the first time, log in with your Rowan email address. Select Continue.
- The email address will change to your Rowan username.
- Enter your Rowan network password.
- Select Sign In.



## Settings

- Select the person icon at the top left side of the page.
- View and edit availability status, edit settings and Sign out.



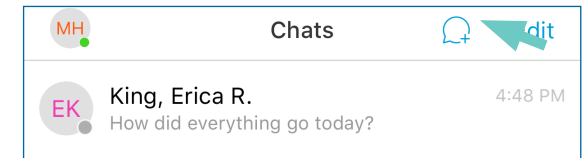
# USING JABBER

## Chat

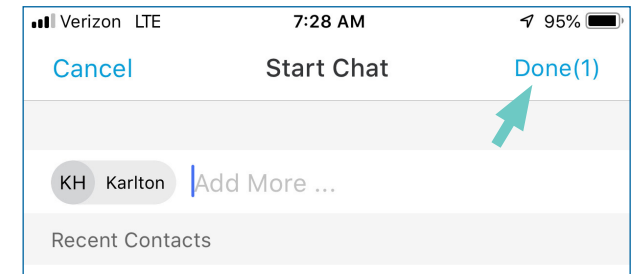
- Select the chats icon at the bottom of the page to open the chat screen.



- Select the clear chat icon at the top of the chat page.



- Add contacts to the chat by name or email. Select Done.



- Type the chat. Select the little arrow to send it.

